

# Accelerate Your Success

Maximize your subscription to SiliconExpert with our professional support services, providing enhanced technical assistance and personalized support. These services accelerate your success by providing full-service implementation, enhanced data services, and dedicated support solutions. These premium services are designed for customers with advanced support needs.

## WHITE GLOVE IMPLEMENTATION



- Our experts will upload and scrub your BOMs, providing a summary of unmatched parts (including recommendations).
- Research all unmatched parts and add valid parts to central database, allowing for ongoing future updates.
- Final extract of cleaned BOM data provided, allowing you to update any related systems.

## PREMIER SUPPORT SERVICES



- Dedicated customer support, including ongoing review meetings.
- More frequent updates to key component attributes, by working with manufacturers on your behalf. Typical attributes include lifecycle updates, RoHS, REACH, and Conflict Minerals.
- Expanded extract of BOM data provided, allowing you to update any related systems.

## CUSTOM SERVICES



- Work with our team of experts to develop a custom service that meets your business needs.

Contact your sales professional for details and available packages.

