THE PROBLEM: What we’re hearing from customers...

- “Getting credible lifecycle data requires several sources, which means much duplication, sorting, and noise… we’ve missed important changes, when they were right in front of us”
- “Figuring out whether a change impacts us, what the resolution effort needs to be, and how fast we need to move… takes time. We’ve missed an opportunity to make a critical LTB, while spinning wheels on a low priority issue”
- “We’ve tried building a central application everyone can access so collaboration on alerts is organized and trackable, but we were shocked at how hard it was to maintain”
- “The data structure of component changes is all over the map. We deal with thousands of suppliers and they all do it differently”
- “Engineers who handle the ramifications of PCNs (what happens 2 or 3 steps after the PCN is received), is only a small part of their job.”
- “We need an auditable trail that states the details, the actions taken, solutions, and resources involved”

With Alert Manager, you can...

- Scale the component management process
- Route PCNs by Scope & Context: change type, product, end product, division, urgency, customer, etc.
- Archive all PCN activity, providing valuable information for future audits and troubleshooting!
- Have more time & control: avoid unforeseen costs and low impact effort

Alert Manager features...

- SiliconExpert PCNs are associated to your ACL or BOMs in BOM Manager and presented in Alert Manager
- Display new and dispositioned PCNs
- Route internally to affected parties
- View calendar of receipt and last time buy dates
- Report out on PCN activity over time
- Track time spent on PCN management
- Archive repository of historical change notice activity

Alert Manager is...

- Web Based
- Customizable
- Easy to Maintain
- Cost Effective
- Add-on to BOM Manager

With Alert Manager, you can...

- Associate PCNs to BOMs
- Highlight
  - Where used
  - What changed
  - Who’s impacted
  - Establish Timelines
  - Define What is Important
- Route PCNs for resolution
- Track activity/resolution

For Information on all SiliconExpert Tools, go to: SiliconExpert.com
Keyword Search: A surprisingly simple way to make managing the change process simpler....

Dashboard and Analytics

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